

SORENSEN CONSULTING



I.D.E.A. METHOD TO PROBLEM-SOLVING

This highly interactive and customized session is designed to help leaders and teams establish an easy to follow, organized, and effective method to problem-solving which can be used by the team or by individuals.



Dr. Ben Sorensen
President & Chief Executive Officer

At various points in time and in a range of scenarios leaders, team members, and teams will be faced with the task of identifying and rectifying problems or issues. This session introduces an easy to implement mechanism to create a culture of effective problem-solving while establishing a new norm which is constructive and gives rise to a positive tone.

OBJECTIVES

- Participants will learn the I.D.E.A. method to problem-solving to ensure they are effectively identifying problems or issues with specificity.
- Alongside Dr. Ben participants will learn how to create and utilize a "Fishbone Diagram" and "The Whys Method" to pinpoint the root cause(s) of a problem or issue.
- Participants will learn new techniques to collaboratively identify the true root cause(s) of a problem and then generate a solution together ensuring they are efficiently exploring all options, taking appropriate action, and continuing to develop problem-solving skills individually and as a team.